

HOW TO CHOOSE THE RIGHT DISABILITY TRANSPORT

This checklist provides a step-by-step guide to choosing the right accessible transport, ensuring a safe, comfortable, and hassle-free travel experience.

01 UNDERSTANDING YOUR NEEDS

Assess Your Requirements:

- Check space for your wheelchair dimensions
- Check passenger capacity suits your number of people
- Consider if you need space for additional equipment

TYPES OF VEHICLES AVAILABLE 02

Wheelchair Accessible Vans:

- Check equipped with ramps or, lifts with tie downs and space
- Accommodates 4-8 people + wheelchair

Accessible Mini Buses:

- Check equipped with ramps or, lifts with tie downs and space
- Usually has more storage space for equipment
- For larger groups 10-16 people + wheelchair

03 BOOKING YOUR VEHICLE

Research Providers:

- Check fleet options and accessibility features.
- Read reviews
- Inquire about features: eg lift supports greater weight than ramp: headroom & legroom
- Ask about the specifics, eg type of lift (folding or ramp)
- Check their FAQ
- Ask if any additional fees for special services or longer trips

CUSTOMER SUPPORT 04

- Check hours of operation and forms of contact eg email, phone
- Ask if additional services available eg carer services

05 FINAL CONSIDERATIONS

By following these guidelines, you can ensure that you choose a travel service that meets your accessibility needs, providing a safe and enjoyable travel experience.